



Tech You Can Bank On

Keep Your Systems Running for Confidence in Every Transaction



How Lakeside Helps Financial Services:

Lakeside Software is an endpoint monitoring platform that leverages our embedded AI engine and rich data set to enable IT teams to proactively resolve complex issues. With Lakeside, you can gain IT visibility across the financial service digital environments to provide differentiated service delivery for key employee groups while accelerating digital transformation initiatives and shedding unnecessary spend.

Prevent disruptions for critical personas:

- Never miss a trade or deal because of downtime
- Proactively address issues even in the busiest season

Accelerate digital transformation:

- Stay competitive against new fintech, neo-banks, and challenger banks

Have visibility across your entire tech stack:

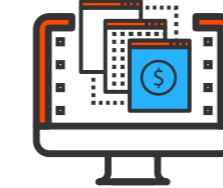
- Glean insights from data coming off of every endpoint, even from disparate systems and various branch locations
- Easily find endpoints that are out of compliance with internal policies
- Segment data by persona to offer differentiated services for traders, bankers, and agents.

Devices



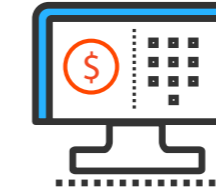
Workstations:

The desktops and laptops used by financial analysts, traders, and other professionals to run complex simulations, access financial data, and perform transactions.



Trading Terminals:

Specialized workstations equipped with multiple monitors, high-speed internet connections, and advanced software for real-time trading and market analysis.



Point of Sale Systems:

Used by tellers to help customers with everyday banking transactions.



ATMs:

Often the final touch-point between the financial institution and its customer, where performance and security are critical.

Applications



Core banking systems:

like FIS, Fiserv, and Temenos



Customer relationship management systems:

like Salesforce Financial Services Cloud or Microsoft Dynamics 365 for Finance



Loan origination software solutions:

like SAS, Oracle OFSAA, and Dow Jones Risk & Compliance



Business intelligence

like Tableau and PowerBI



Anti-money laundering and Fraud detection:

like FICO Falcon, NICE Actimize, SAS Fraud Management, BAE NetReveal, and FraudNet

Operating Systems

Android

Windows

macOS

Linux

iOS

Thin Clients

How can Lakeside help you? Contact us for a demo.

[Get a demo →](#)

\$300K

potential savings per year for preventing IT tickets for one bank with high-service desk call rates

350%

faster identification of outages and issues by being proactive at a global financial services company with 75,000 employees

\$4M

saved for one financial service institution using SysTrack to optimize its software spend and identify unused licenses across the enterprise