



Healthy Tech, Healthy Patients

Keep Your Systems Running
for Superior Care



How Lakeside Helps Healthcare:

Lakeside Software is an endpoint monitoring platform that leverages our embedded AI engine and rich data set to enable IT teams to proactively resolve complex issues. With Lakeside, you can gain IT visibility across the healthcare digital environments to ensure efficient patient care, as well as successful deployment of digital transformation projects.

Ensure a high-quality patient experience:

- Discover where technology issues could be affecting patient
- Use these insights to drive cost-reducing projects

Manage multi-session devices:

- Monitor the performance of devices used by multiple clinicians
- Get alerted when an issue is occurring.
- Let healthcare workers focus on their patients, not their tech.

Increase first touch resolution:

- Find the right solution to fix the root cause of the issue fast.
- Keep your End User Compute team focused on critical digital transformation projects, not IT tickets piling up

Devices



Workstations:

The desktops, laptops, and tablets used to access electronic health records (EHRs), medical imaging, and administrative functions.



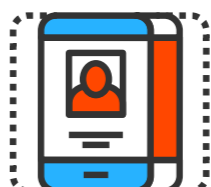
Medical Devices:

Specialized care devices like infusion pumps, cardiac monitors, ventilators, and MRI machines.



Medical Carts:

The medication carts, emergency carts, and clinic carts designed to enhance patient care and clinical workflow.



Mobile Devices:

Smartphones and other mobile devices used for communication, accessing patient data on the go, and running medical applications.



Telemedicine Devices:

Video conferencing systems, cameras, and other telemedicine equipment that enable remote consultations, virtual visits, and telemonitoring.

Applications



EHR Systems:

Epic, Cerner, Allscripts, MEDITECH, and more.



Practice Management Software:

AdvancedMD, athenahealth, Cerner, NextGen Healthcare and others.



Telehealth Platforms:

Zoom for Healthcare, Teladoc, Doxy.me and similar virtual care platforms.



Other Healthcare Systems:

Laboratory Information Management Systems, Radiology Information Systems, Health Information Exchange (HIE) Systems, Clinical Decision Support Systems (CDSS), and Revenue Cycle Management Software.

Operating Systems

Android

Windows

macOS

Linux

iOS

Thin Clients

How can Lakeside help you? Contact us for a demo.

Get a demo →

10K+

perfectly provisioned devices
for person and workstyle

At a clinic supporting 50K+
patients

\$866K

annual savings in improved
IT service delivery

As modeled for an enterprise
company with 30K employees

35%

fewer tickets with proactive
visibility of key agent issues

As modeled for an enterprise
company with 30K employees